

Terms and Conditions

By booking with Coast 2 Coast Travel Inc. (hereinafter “Coast 2 Coast Travel”) you (all travelers on the trip hereinafter “the client”) agree to the terms and conditions contained herein. Any payment constitutes acceptance of the terms herein. All policies, procedures and terms contained herein are subject to changes at any time without notice at Coast 2 Coast Travel’s sole discretion. the client should contact their travel agent, or group travel organizer for information about changes, cancelations, payments, and refunds as it pertains to their booking.

Deposit and Payments:

When the client books their trip, a \$250 deposit per person is due at the time of booking. Final payments are due 90 days prior to departure. Deposits and all monies paid prior to 90 days from the date of departure is refundable. Reservations booked based on triple and quad occupancy are not guaranteed until requested and secured with a \$250 deposit per person. Final payment in the amount of the remaining balance will be due on the date specified in the booking confirmation. The client reserves the right to make payments in any amount, and at any time up until the balance due date, in which all remaining balance must be paid in full. Failure to pay the full balance before the final payment due date may result in late penalties incurred, or immediate cancellation of trip with forfeit of all monies paid. Payment plan options in the form of scheduled monthly installments are made available upon request.

Changes & Cancelations:

It is the client’s responsibility to ensure that all trip details, including passenger information, provided to Coast 2 Coast Travel are complete and correct. All travelers’ details must exactly match their government issued identification (Passport, State ID, or Driver’s license, etc.). Any changes to traveler’s information may incur a change fee charged by Coast 2 Coast Travel, in addition to any penalties incurred by the third-party supplier. All cancelations or changes to a booking must go through the client’s travel agent or group travel organizer. Cancelations requested within 90 days of departure will incur penalties, and forfeit all monies paid.

Required Travel Documents:

**** This information may change, so contact your travel agent or contact your destination consulate for the most current requirements. ****

All travelers are required to have a valid passport (if traveling outside the continental U.S., or a valid state/government picture I.D. (if traveling within the continental U.S.) that is compliant with the REAL ID ACT <https://www.dhs.gov/real-id>. If traveling internationally, passports must be valid for at least 6 months beyond the client’s return date. For information about alternate forms of identification that may be required, visit <https://www.tsa.gov/travel/security-screening/identification>. For details on how to obtain a passport, the client should contact their local courthouse or post office. If the client is not a U.S. citizen, they should contact their destination’s consulate or embassy to determine required entry documents. Obtaining and ensuring proper documentation prior to travel that complies with government regulations is the client’s responsibility.

Travel Protection Insurance:

For your convenience, we offer Travelex Insurance Services protection plans to help protect you and your travel investment against the unexpected. For more information on the available plans [click here](#) or contact Travelex Insurance 800-228-9792 and reference location number 51-0054. Travelex Insurance Services, Inc. CA Agency License #0D10209. Travel Insurance is underwritten by Berkshire Hathaway Specialty Insurance Company, NAIC #22276. Client may purchase travel insurance through the provider of their choice. Whether or not the client decides to purchase travel insurance, a signed waiver of acknowledgement that the client was offered travel insurance will be required at the time of booking.

Health & Safety:

We highly recommend that the client visit the U.S. Department of State travel.state.gov, and the Centers for Disease Control and Prevention cdc.gov, for information concerning travel advisories, warnings, and U.S. governments mandated restrictions. It is the client's responsibility for complying with health requirements in the countries they intent to travel.

Coast 2 Coast Travel's Responsibility:

Coast 2 Coast Travel and its agents/affiliates agree to provide information to the client, examine and verify all information, and ensure that the client understands all the policies, fees, and requirements to which they are subject. Coast 2 Coast Travel will also ensure timely delivery (electronic copies) of all relevant booking confirmations (airline ticket, lodging reservation, activities reservation, etc.) prior to the date of travel.

Coast 2 Coast Travel makes arrangements with third party suppliers and independent contractors for the various components that comprise the vacation package. Coast 2 Coast Travel has taken all reasonable steps to ensure that proper arrangements have been made for the client's vacation. However, Coast 2 Coast Travel is not an agent of these independent travel providers, and we expressly disclaim any liability for their actions or omissions. Service providers reserve the right to refuse service to travelers at their sole discretion. Coast 2 Coast Travel assumes no liability for the acts of the service provider in refusing service. Coast 2 Coast Travel is not responsible under any circumstances for any injury or damages the client may suffer, in connection with air or ground transportation, hotel accommodations, or other travel or excursion services arranged by Coast 2 Coast Travel. Furthermore, Coast 2 Coast Travel and its third-party suppliers do not control and cannot be responsible for bodily injury, property damage or other loss or damage caused by factors beyond their control, including but not limited to: air turbulence, flight delays, extreme weather, government restrictions or regulations, strikes, war, acts of terrorism, mechanical breakdown, sickness or disease, epidemics or pandemics, quarantine, your physical, medical or mental disabilities, the client's failure to obtain valid travel documents or to follow travel instructions resulting in denied entry at destination or re-entry into U.S., and failure related to the public internet, telephone or other communication lines.

By booking with Coast 2 Coast Travel, the client waive any claim against Coast 2 Coast Travel, its affiliated and subsidiary companies, and their respective officers, directors, employees, contractors, agents and affiliates, for any loss of or damage to property or injury to any person caused by reason of (i) any defect, negligence, or other wrongful act or omission or any failure of performance of any kind by any airline, hotel, ground transportation, or other travel provider, (ii) any claim for inconvenience, loss of enjoyment, mental distress or other similar claim, (iii) any delayed departure, missed connection, substitute accommodation, termination of service or change in fares or rates, and (iv) overbooking, flight cancellation, lost or misconnected baggage, or any claim arising of the air transportation portion of any vacation package. Under no circumstances will Coast 2 Coast Travel be liable for any special, incidental, or consequential damages arising from the provision of our travel services or vacation packages. Some hotel room images on our promotional materials and our website do not depict the standard room category. Maps not to scale. Coast 2 Coast Travel is not responsible for omissions or errors.

If the client has a claim or dispute with any of the travel or excursion providers, we will provide as much assistance as reasonably possible. Certain exclusions may not apply in some jurisdictions.